

# RUSHIN HOUSE CARAVAN PARK

## Terms and Conditions

Rushin House Caravan Park is a family park catering for touring caravans and motorhomes. Our guests' enjoyment and safety is paramount and therefore we ask you to read the following Terms and Conditions before making your booking.

### **Booking Conditions**

Bookings can only be made in person or by telephone on +44 (28) 66386519. Please note when making a booking it is for the number of nights you are staying not the number of days.

Please ensure you retain a note of the dates you have booked.

No Commercial Traffic allowed.

### **Deposits**

All bookings must be accompanied by a deposit of 50% of Booking Fee. This can be paid either by cheque payable to Rushin House Caravan Park or by credit/debit card by telephoning +44 (28) 66386519.

### **Cancellations and Amendments**

Changes made to bookings may incur a £2.00 administration charge. If booking are changed upon arrival, you may be charged for the number of nights booked.

Cancellations will be effective on the date they are received by us. Deposits will be forfeited if a booking is cancelled less than one week before date of arrival. An administration charge of £2.00 will be deducted from all refunds.

Please ensure your holiday insurance covers the cost of cancellations and amendments.

If you have any amendments to make to a booking, please let us know as soon as possible on +44 (28) 66386519

## Minimum Stays

The following minimum number of nights apply during certain times of the year

- Weekends - 2 nights (Fri & Sat or Sat & Sun)
- Bank holidays - 3 nights
- Easter - 4 nights
- July & August - 5 nights

Please advise us if you are likely to arrive later than 6.00pm (8.00pm Fridays). If we have not heard from you by 9.00pm on the day of your arrival we reserve the right to re-let the pitch.

All pitches must be vacated by 1:00pm on day of departure, otherwise an additional night's pitch fee may be charged. You are requested not to arrive before 2.00pm.

It must be clearly understood that acceptance of a booking is not conditional on the allocation of a particular pitch. We operate a policy of first come, first served with respect to pitch allocation. However, if there are special circumstances which may affect this, please let us know at time of booking. We cannot guarantee that caravans booked in together will be beside each other.

A Park Information sheet containing additional information will be given to you on arrival. It is your responsibility to read the sheet and abide by the rules therein.

Any breakages or damages must be reported to us and appropriate replacement charges will require to be paid.

We will ensure that all facilities are in good working order. However, guests use them at their own risk. The owners bear no liability for accidents or injuries howsoever caused. In addition, the owners bear no responsibility or liability whatsoever for any loss or damage to guests' property or possessions.

By booking a pitch and paying the deposit you are agreeing to abide by all the above terms and conditions.

***If you have any queries please contact us on  
+44 (28) 66386519.  
We look forward to welcoming you to  
Rushin House Caravan Park during the season.***